

Annexure-I

Queries and Clarifications of HVAC pre bid meeting held on 15.02.2018 at 15.00 hrs. at Conference room upper ground RCB

Sl. No.	Name of Prospective Bidder	Queries raised by prospective Bidders	Page No. of Tender	As per Tender Document Point	Clarification of Pre bid queries
1.	VOLTAS	Our submission was the operation & Maintenance of HVAC will be carried out by our authorized service provider/vender. All statutory compliances shall be maintained by our authorized service provider/vender. However, we shall be responsible for and fulfilling all contractual terms and condition.	Page no.12 point no.26 (Sub contractor or sublet)	The agency shall not engage any sub-contractor or sublet/transfer the contract to any other agency/person in any manner.	All responsibilities of statutory compliances will rest with bidding agency. Work order and all communiques will be issued in the name of bidding agency
	BLUESTAR	Payroll management of operation staff deputed at site shall be done through external agency, however the entire responsibility of performance lies with the service agency. Pleas relax this point			
2.	VOLTAS,	The penalty for serial no. 1 to 9 shall be maximum limit upto 5% of contract value on whatsoever account	Page no.12-13, point no VI	PENALTY CLAUSES In the case of any loss/theft of NCR Biotech Science Cluster property, the committee of NCR Biotech Science Cluster will consider the circumstances, leading to the loss and if the responsibility is fixed on the agency, the Centre will recover the losses by deducting the cost of loss from the next month's bill in one or more installments.	Upper Capping on the total penalty would be not more than 5% of annual contracted value, in a month.
	BLUESTAR	There should be an upper capping on the penalty eg. Maximum penalty can be 5% of the contract value.			
	DEEPAK	The penalty clause is @ per hour but there it should be Limited to certain amount – Pl. confirm	Page – 12 Sr. No. VI		

3.	VOLTAS,	The taxes should be consider or revise as per government notification.	Page no.23, point no. 4	I/we have quoted rates inclusive of all statutory taxes, charges & compliances i.e. EPF, ESI etc. as applicable.	As per price bid format, Only GST to be shown separately. All other thing such as EPF, ESI and bonus, uniform, service charges, leave etc would be considered, inclusive in the quoted rates.
	BLUESTAR	Bonus and leave salary should also be added into this.			
4.	VOLTAS,	The enlistment certificate of CPWD should be considered against the point.	Page no.4, point no. xiv	Document of holding valid registration / license with the Labour Department, HVAC, electrical, and other departments required for carrying out such works, valid in Haryana	Accepted.
	BLUE STAR	Agency enlisted with CPWD under HVAC category should also be eligible to participate in this tender			
5.	BLUESTAR	Achievement of parameter such as Humidity, air changes also depend upto the correct design/installation of HVAC system which are beyond the control of maintenance Agency. No penalty should be imposed for the reason which are beyond the control agency.	Page no.13, point no VI (I)	In case of failure to maintain required HVAC parameters such as temperature, humidity, air changes etc in the HVAC area within 01 Hour even after healthy state of HVAC system	Accepted
6.	DEEPAK,	Better to define minimum manpower.	General Query		The cluster is to be provided services as per the requirement and therefore it cannot define the manpower. The agency should assess the requirement appropriately

	BLUESTAR	Minimum number of manpower has not been defined in the tender that will lead to do different understanding (number of manpower) by each agency and hence different pricing by each participating agency. Minimum number of manpower should be defined to create a fair bidding platform.			and quote accordingly.
7.	DEEPAK,	Wages are to be paid Central Government or Haryana State-Pl. Confirm	Page-23,point 3	I/we do hereby agree to provide to abide by the minimum wages act of Haryana.	Kindly quote as per Central Govt. wages.
	BLUESTAR	Kindly Clarify that we have to follow Haryana Wages of Central Govt. Wages			
8.	BLUESTAR	Any variation in minimum wages during the period of contract shall be reimbursed by Biotech	General Query	Escalation of Minimum wages-Any	No changes in the total amount until one year.
9.	DEEPAK	Time of Maintenance schedule should be 30 days	Page 13 Sr No. 4	Maintenance schedule not submitted within 15 days from date of commencement of agreement	Accepted
10.	DEEPAK	Tender will be submitted on 28.02.2018 and the rates will be quoted on prevailing rates. If the rates increases after 28.02.2018 will the RCB pay accordingly.			RCB will not pay, even if there is any increase in wages, only annual hike of 8% will be given at the end of initial contract period of one year and there after year over year.
11.	DEEPAK	Being RCB is financed by Central Government hence minimum wage is			Central Govt. minimum wages.

		applicable of Central Government - Pl. confirm.			
12.	DEEPAK	The agency is registered with NSIC for providing services is exempted from tender fees and EMD-letter enclosed – Pl. confirm.			Exemption of EMD may be allowed. 1. Tender fee exemption not allowed 2. Rate preferences not allowed